



Sioux City Explorers Job Description

Team Shop: X's Team Shop-Ring up customers in the team store. Assist customers and answer any questions. Garment care and organize merchandise. Process and barcode any new items. Assist Merchandise Director with jersey and hat auctions. Sweep, clean, and keep the store tidy.

Gates/Ticket Taker: Greet guests attending all stadium events in a friendly manner. Check and Scan tickets in a timely manner as guests enter Mercy One Field. Make sure people have the proper tickets for the game and for the sections they are sitting in. Interacts with customers, staff, and co-workers in a professional manner.

Parking Attendant: Direct drivers to the proper designated parking area(s), and assisted with moving traffic into the parking lot smoothly and efficiently. Collect parking fees and provide parking stubs to the customer.

Usher: Provide fans with information about the ballpark, seating charts, restrooms, concessions, promotion items, and emergency exits. Offer suggestions to make the game day experience one of the best. Assist all fans with locating their respective seating location within the ballpark, and assist fans by answering questions about the facility and team.

Mascot: Work on a part-time basis as Slider, the team mascot of the Sioux City Explorers. Maintain an animated personality with good interpersonal communication skills and creativity. Participate in skits for social media. Work directly with the Promotions Manager. Create memorable experiences for all fans by engaging with them appropriately and safely.

Ticket Sellers: Sell individual game tickets at a window on game day. Assist with the logistics for the box office and handle any will-call management processes. Services all ticket plans and works with guests and other sales reps to remedy any ticket-related concerns or needs.

Concessions: Greet guests, communicate offerings, and answer any questions in a friendly manner. Serve food and beverage items, following proper sanitation guidelines and adhering to all alcohol service policies. Participate in the set-up of the kiosk, and arrange inventory. Maintain a clean appearance of the work area, including cleaning equipment. Expediting food from the kitchen to our guests as quickly as possible.